

Responses Overview

Closed

Responses

20

Average Time

02:16

Duration

27 Days

1. In what capacity are you completing this consultation survey?

- Hackney Carriage Driver

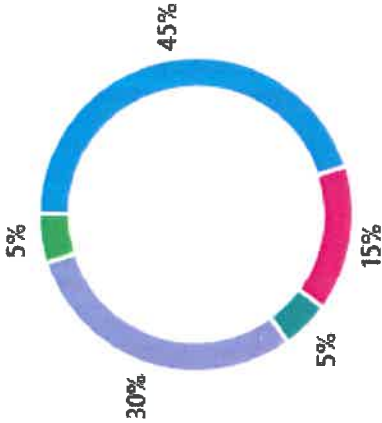
9
- Private Hire Driver

3
- Private Hire Operator

1
- Member of the public

6
- Other

1



2. What are your thoughts around the current Taxi fares and Tariffs?

14

Responses

Latest Responses

"Too expensive"

"Too high"

...

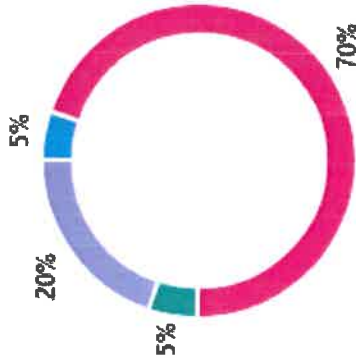
4 respondents (29%) answered increase for this question.

drivers and customers additional impacts  
Increase in plates rises living crisis  
fuel prices Taxi Driver **increase**  
taxi user decent living fare increases  
small rise rise each year little increase

inflationary increase  
cost of living  
Fares 5p is just a nonsense  
increase is fair  
Driver and husband

3. We have recently reviewed the current taxi fares and tariff structure. As part of this process, we are seeking your views on the proposed changes. Please review the four options below and indicate which you prefer?

- **Option 1 - Increase the Mileage only.** Freeze the initial fare at £3.85, this option would increase tariff... 1
- **Option 2 - Increase start price and mileage.** Increase the initial fare by 5 pence (£3.85 to £3.90)... 14
- **Option 3 - Increase start price only.** Increase the initial fare by 5 pence (£3.85 to £3.90), this option... 1
- **Option 4 - No change.** Freeze the initial fare at £3.85. Freeze tariffs 1, 2 and 3. 4



4. Please state the reason for your answer to the question above?

Latest Responses

16 Responses

"Public see living coat increase across all areas of the life and if we can avoid ..."

"Can't keep pushing cost to the public"

...

8 respondents (50%) answered Cost for this question.

coat increase Taxi drivers Vehicle licence

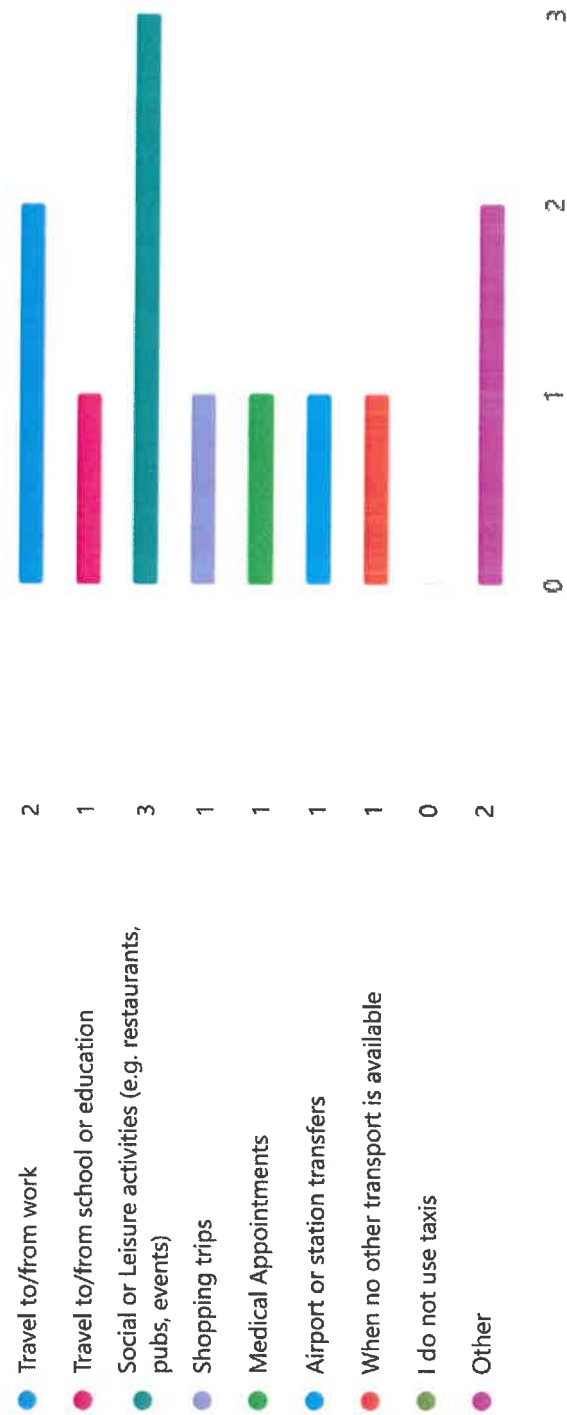
round figure price need Taxi Cost of living small rise

end of journey living Taxi Cost needed increase across all areas

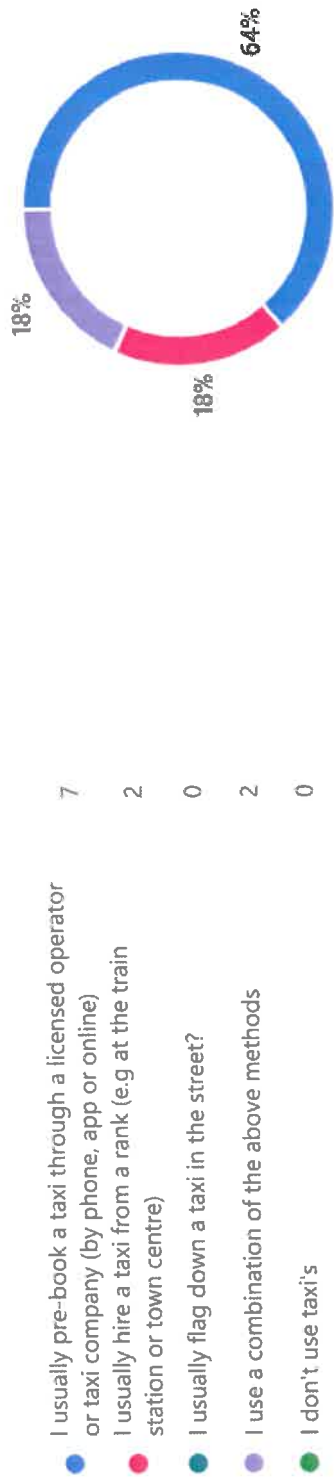
small fortune Taxi Badge small Fares are too low

big jump big increases slow periods

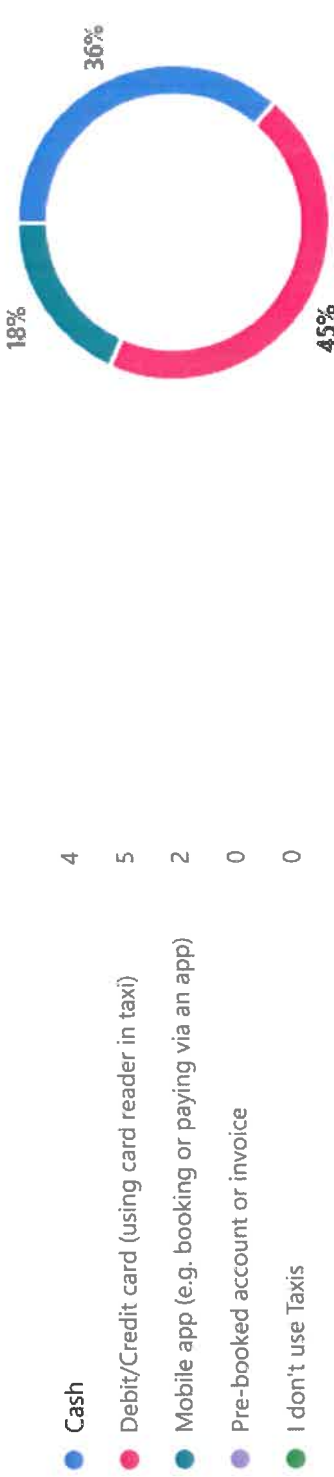
5. How and when do you typically use taxis in Stevenage?



6. How do you usually go about hiring a taxi, please select the option that best describes your typical method?



7. When using taxis, how do you usually pay for your journey?



8. Which age group do you belong to?

|                   |   |
|-------------------|---|
| 18-24             | 0 |
| 25-34             | 0 |
| 35-44             | 0 |
| 45-54             | 0 |
| 55-64             | 0 |
| 65 +              | 0 |
| Prefer not to say | 0 |

9. Please tell us which gender you most closely identify with

|                   |   |
|-------------------|---|
| Female            | 0 |
| Male              | 0 |
| Non-binary        | 0 |
| Prefer not to say | 0 |

10. How did you find out about this survey?

|                                   |   |
|-----------------------------------|---|
| Stevenage Borough Council website | 0 |
| Advert in newspaper               | 0 |
| Public Notice displayed           | 0 |
| Stevenage Borough Council staff   | 0 |
| Local Councillor                  | 0 |
| Other                             | 0 |